

STANDBY OPERATING SYSTEM (SOS)

Take the guesswork out of server recovery.

Rapid, efficient recovery of your operating environment is essential for testing and recovery. Discover a flexible and cost-effective alternative to in-house approaches requiring both capital investments and your internal IT resources. With SOS, you'll feel greater security, less worry and more freedom to focus on other business priorities. Experience the distinct advantages.

Maintain mission-critical systems

Corrupted tape backups may cause delays in rapid and efficient recovery, or worse. Diminish tape issues affecting your testing or recovery process.

Achieve an effective testing and recovery environment

The key to achieving your availability goals is quick and efficient reaction. Expedite your recovery timeframe while reducing testing errors, and ensure a successful recovery in the event of a disaster.

Inflate reliability; deflate cost

Utilize existing recovery-solution components, and be prepared to take the necessary steps to resume critical business functions, as well as reduce the severity and length of any incident that may occur.

Streamline your management

By leveraging disaster proven expertise and world-class IT resources, you'll be able to maintain productivity and uptime throughout the organization and reduce the costs and risk factors of losing day-to-day operations.

Reduce demand on internal resources

Your organization relies on its IT staff for essential operations, and you feel the crunch. It's possible to stay focused on your strategic and profit-making activities, while counting on our skilled specialists to support you.

Facilitate a higher level of automation

The process of recovering UNIX or unlike Window Servers can be extremely laborious and time consuming. It takes time to re-build servers from the ground up and eats up your time and resources. Even if you bring your own server image to recover from tape, there is no guarantee the image will work.

What's in it for you?

- Validated images on-site. No need to worry about lost or corrupted media.
- Restoration begins immediately upon declaration; no waiting for your technical staff to show up or the tapes to arrive.
- SunGard does all the work to restore the OS.
- Enhanced reliability of systems and applications.
- Increased productivity and decreased business risk.
- A little more peace of mind. >

How simple server recovery can be

SunGard, working closely with you, radically lessens the time and simplifies the processes associated with rebuilding a UNIX or Windows operating system on our recovery servers. During a disaster, SunGard Operations can begin the OS restore while you are on your way to the recovery center. Backups can even be performed during the day without disrupting operations. Better yet, faster and simpler recovery and testing saves you money.

How does it work?

SunGard receives and validates server image(s) quarterly ensuring a valid image on-site. At the time of a test or a disaster, SunGard recovery specialists load the stored images to a server and then hand the server(s) over to you ready for applications and other data to be added.

SOS for Windows can restore both the operating system and applications so long as they are on the same drive. The customer has control of which servers and how often they save images at their production site.

No other disaster recovery provider offers this level of server restoration

Other providers don't provide quarterly validation against recovery inventory. SunGard is the only provider to-date to offer this level of Windows server recovery using third party software.

Like to be hands on?

SunGard's AdvancedHostingSM Portal is a value-added offering available to all AdvancedHostingSM customers. Based on the specific services to which you subscribe, the web-based portal gives you always-available access to important data such as infrastructure performance, problem and change activity, account information and more.

About SunGard Availability Services

SunGard Availability Services is the pioneer and leading provider of information availability services, helping to ensure that 10,000 customers in North America and Europe have access to their business-critical information systems. With four million square feet of operational space, SunGard offers a complete range of information availability services for more than 30 technology platforms, from 48-hour disaster recovery hotsites to always-on, high-availability infrastructure, and electronic vaulting services. SunGard also provides technology and systems management services for application and data center outsourcing, as well as business continuity consulting services and planning software.

For more information about SunGard Availability Services, visit www.availability.sungard.com or call 1-800-468-7483.

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