

Terms and Conditions - SunGard Availability Services Scottsdale Promotion

Option 1: Complimentary Workforce Continuity Seats

- Maximum of twenty (20) shared seats
- Offer is applicable for new and existing customers*

Option 2: (1) Complimentary SOS Services

- Maximum of 10 images
- Applicable for Windows (x86), Unix (HP-UX, RS/6000 AIX, Sun Solaris)
- Offer is applicable for new and existing customers*

*** Promotional period ends on 9/30/09**

**For existing customers, customer must be within 12 months of Schedule expiration
(i.e. Schedule expiration no later than 3/31/10)**

Promotional Services are defined as either i) WorkGroup Space seats including computers, but excluding applications, peripherals and other SunGard services, such seats in a quantity not to exceed twenty (20); or ii) Standby Operating System Services solely for Windows x86 or Unix (HP-UX, RS/6000 AIX, Sun Solaris) operating systems in a quantity not to exceed ten (10) images with no more than four (4) image validations per year. In no event may a Customer receive both WorkGroup Space seats and Standby Operating System Services, each as defined in the preceding sentence, as Promotional Services. In order to qualify for the Promotional Services, Customer must purchase Recovery Services, solely as identified on SunGard's Recovery Services Exhibit, under a Recovery Services Schedule having a Monthly Fee of at least \$3,000 USD (collectively "Qualifying Services"); for the avoidance of doubt, Qualifying Services do not include SunGard Managed Services, Consulting Services, Advanced Recovery Services or Software. All Tests, as such term is defined in SunGard's Recovery Services Exhibit, of the Qualifying Services and the Promotional Services, must take place at SunGard's Scottsdale, Arizona facility. Provision of all services, including but not limited to the Qualifying Services and the Promotional Services, is subject to the terms and conditions of the Master Agreement between SunGard and the Customer. Offer expires on September 30, 2009 and is contingent upon a Customer either i) executing a new SunGard Recovery Services Schedule containing the Promotional Services and Qualifying Services with a Commencement Date of September 30, 2009 or earlier and an Agreed Term of at least twenty-four (24) months; or ii) amending an existing Recovery Services Schedule to add the Promotional Services and to have an Agreed Term of at least twenty-four (24) months where such Schedule already contains the Qualifying Services and the current Agreed Term of which is set to expire no later than September 30, 2010.