



Scottsdale, AZ Data Center

SunGard Availability Services provides disaster recovery services, managed IT services, information availability consulting services and business continuity management software to more than 10,000 customers in North America and Europe. With four million square feet of datacenter and operations space, SunGard assists IT organizations across virtually all industry and government sectors prepare for and recover from emergencies by helping them minimize their computer downtime and optimize their uptime. Through direct sales and channel partners, we help organizations ensure their people and customers have uninterrupted access to the information systems they need in order to do business.

- PHYSICAL FEATURES**
- Facility Size: 102,400 Sq/Ft
 - Raised Floor: 16,000 Sq/Ft (RS); 12,000 Sq/Ft (MS)
 - All areas handicapped accessible by ramps for ease of movement of materials and equipment
 - Customer work stations and conference room
 - Seven (7) Universal Command Centers
 - Nine (9) Tape Rooms
 - Floor Load: 1250 lbs per Sq/Ft

- POWER MANAGEMENT**
- Redundant Diverse Distribution System
 - Demarcation Power
 - Power Distribution Units (PDU)
 - Uninterruptible Power Supplies (UPS)
 - Utility Service Bus (USB)
 - Emergency Power Generation System
 - Automatic Transfer Switches (ATS)
 - Emergency Service Bus (ESB)
 - One (1) 1250 kW Diesel Generator
 - One (1) 1500 kW Diesel Generator
 - One (1) 2000 kW Diesel Generator

- ENVIRONMENTAL CONTROLS**
- FM-200 Under-Floor Suppression
 - n+2 Redundancy
 - Smoke Detectors
 - FIKE Cheetah Control System
 - Intella – Scan Graphics Annunciator
 - Pre-Action Sprinkler System
 - Thermal Sprinkler Heads
 - Vesda System
 - DataTrax Monitoring System
 - (19) Liebert 30-ton CRAC Units
 - (10) 25-ton Stulz CRAC Units

- PHYSICAL SECURITY**
- State-of-the-Art Access Card System
 - 24/7 Security Service
 - Closed Circuit Television Cameras (CCTV)
 - Interior/Exterior Monitoring
 - Alarmed Access Doors
 - One (1) Hour Firewall Surrounds Raised Floor

- CONNECTIVITY**
- Diverse Routing to the Street
 - Managed Services/Hosting Internet
 - 24/7 Internet Access to Top Tier I Internet Providers
 - Diverse Routes via Qwest and ALS
 - Fiber LAN Access for Systems
 - Nortel Option 81/C PBX
 - Nortel Meridian PBX Portfolio

- SYSTEMS RECOVERY**
- Hewlett-Packard
 - HP ProLiant (6-Core, Quad-Core, & Dual-Core Intel Xeon)
 - HP ProLiant (Dual-Core AMD Opteron)
 - HP Integrity (Dual-Core Intel Itanium 2)
 - HP 9000 (PA-RISC)
 - HP 3000 (PA-RISC)
 - IBM
 - System i (iSeries- POWER6, POWER5+)
 - System p (pSeries - POWER6, POWER5+)
 - System z9 (Mainframe)

- WORKFORCE CONTINUITY**
- Furnished Workspace
 - Mobile Workspace
 - HP Compaq Desktop PCs (Intel Core 2 Duo)

- Dedicated and On-Demand Availability Services
 - SunGard Global Network Access
 - Net Redirect DS1 to DS3 Capable
 - Web ReDirect
 - LAN Bridging
- Shared Circuit (Multiple OCxx Capabilities)

- Sun Microsystems
 - Sun SPARC Enterprise (SPARC64 VII)
 - Sun Fire (UltraSPARC T2, IV+, V, III, II)
- Dell
 - Dell PowerEdge (Quad-Core Intel Xeon)
- UNISYS
- Enterprise Storage (External disk, Tape Libraries, Tape Drives)
- Network Recovery
- Quick Ship
- Supported systems for MEDITECH recovery

- Office Technology
- Voice Services
- Amenities Areas