

LDRPS FOR HOSPITALS

Continuity planning software built for planners to meet the challenges of today's care delivery organizations

How many decisions do you make a week that impact your hospital? Or even a day? Many are easy, but others require countless hours of research and thought. And now you need to make another one – you are about to invest time and money in the development of a continuity program that will not only protect your hospital, but also the lives of your patients, from any type of disruption. However, this important decision becomes easy when you consider the planning tool LDRPS[®] and the organization behind it, SunGard[®] Availability Services.

LDRPS is Living Disaster Recovery Planning System

The strength behind LDRPS is a rare combination of planning power and ease of use. Many products claim to automate planning in one way or another, but how many automate expert planning through built-in intelligence?

LDRPS makes you a better planner by guiding you through each decision via proven industry methods. When it comes to ease of use, planning doesn't get simpler than using Plan Navigators.

Your Plan Navigators

At the heart of LDRPS are Plan Navigators, guided user interfaces that do exactly that – navigate users through the entire process of building and maintaining plans. Here are a few advantages they present:

- Navigators provide a unique “window of responsibility”, presenting exactly what is expected of any individual logged in, and nothing more. Besides benefiting security, this clarity encourages regular updates from end users.
- Instead of beginning with a lone flashing cursor in a word-processing document, you'll begin with a first step and allow the guided interface to lead you toward your ultimate goal – an effective continuity program based on expert methodology.

- If you prefer to instill your own planning methodology partially or completely into your LDRPS plans, Navigators can be easily customized to suit any personal planning focus. Or if you choose to fully depend on their built-in expertise, you're ready to begin right from the start. Either way, the result will be a continuity program that is a proven success.

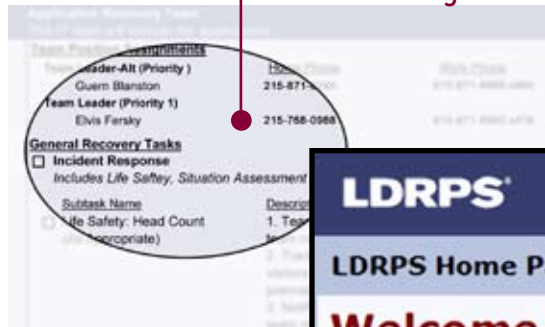
Organizing Your Program

Stemming from this planning power will be plenty of output, and critical details about staff and vendors can add up as you build your program. You need to know how all this information will come together to show exactly what is needed and how it will be used effectively during a disruption.

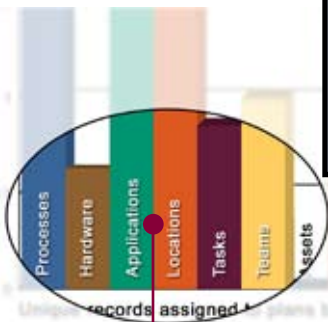
To address this, LDRPS provides over 200 reports that provide a foundation for the output of your plan. And like Navigators, they can be used as is, or customized to change the appearance and content to adapt the output for your particular need.

Any customization options anywhere in the product must be available at any time. You have full ownership of LDRPS - adjusting your program should depend on your schedule, not that of a software company. >

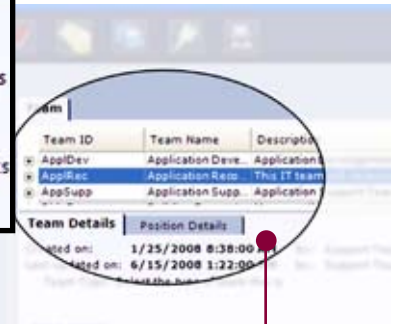
Begin with a Strong Plan
right out of the box



Keep Connected
no matter what



Organize Your Output
for a strong plan foundation



Keep Change in Check
with a relational database

One Solution Fits All

Is LDRPS the right solution for your hospital? Simply put, it can be scaled appropriately to fit hospitals and hospital networks of any size, no matter where they enter the continuity program planning cycle. It was built around a very basic principle – a hospital's requirements change over time. A tool that accommodates this change and can be customized is imperative.

For smaller hospitals, this could mean starting with an On-Demand (Software as a Service) version with little or no customization and have it grow with your requirements. A larger hospital or hospital network on the other hand will be able to take advantage of its customizing capabilities, having many "daily" or "weekly" functions done automatically.

Organizations of any size will benefit from planning with a relational database. Consider how often staff leave or move within the organization. Or how often technologies, telecommunications, vendors, and suppliers change. LDRPS automates plan building and facilitates plan maintenance by keeping change control in check.

SunGard Continuity Management Solution

LDRPS is part of the SunGard Continuity Management Solution, a comprehensive software offering that helps your hospital manage the entire lifecycle of its continuity program.

The SunGard Continuity Management Solution leverages a common platform that enables data consistency across multiple planning, testing and execution-management processes, as well as seamless enterprise reporting.

This flexible solution can be customized to fit your hospital's specific needs. Building on the strength and functionality of the core platform, independent modules can be added over time as the continuity management requirements of your hospital expand or change.

Hospital Incident Command System (HICS)

In addition to the powerful functionality of LDRPS, LDRPS for Hospitals also guides planners through the process of building and maintaining emergency management plans around the Hospital Incident Command System (HICS) emergency response guidelines. It accomplishes this by providing:

- **All program content associated with HICS**
 - Teams and positions aligned with the HICS chain of command

- Tasks and subtasks based on the steps in the HICS Job Action Sheets
- New reports to organize plan output
- All HICS forms
- A standard HICS plan to be used as a baseline
- **LDRPS security tailored to suit your unique industry**
 - A standard HICS user role used to limit a user's access
 - A standard HICS user account to be duplicated and customized
 - Standard HICS administrator functions to limit users' access and to oversee all programs and HICS users
- **A "rotational" approach to address the unique demand of keeping a hospital staffed around the clock**
 - Enables the use of pagers as "staff" to fulfill team positions
 - Incorporates existing contact structures by allowing pagers to be used as contacts in call lists or as contact devices

Available with a variety of delivery and functional options, LDRPS for Hospitals' versions include:

Professional: An On Demand or perpetual license product, this includes many customization options, a master interface for administrators and increased user access security.

Enterprise: The most robust, scalable and flexible product in the LDRPS family, this is a perpetual license, Web-based product which can also be hosted at our secure data center. Full customization and scheduling features enable it to be tailored to meet the tests of the most sophisticated planning programs.

SunGard can also host LDRPS for Hospitals at our secure data centers. This service offers:

- No local hardware or software installs
- Unlimited database capacity
- Automatic software updates with no intervention required
- Secure data management and encrypted backup in addition to real time replication to alternate site
- Internal and external system monitoring that ensures your system is up and running 99.9 percent of the time.

Here's what else you can expect:

Unparalleled Support

SunGard software support goes well beyond being available for questions or planning advice 24 hours per day, 7 days per week, 365 days per year – they also act as advocates for our customers, relaying enhancement requests to our project managers and developers.

Expert Product Development

With one of the largest dedicated development teams fluent in both technological and business continuity management knowledge in the industry, each of our team members is carefully selected to provide specific expertise.

Product Training

No one knows our products better than our team of trainers with their extensive knowledge, insight and methodology. SunGard provides free training for an unlimited number of your personnel at our U.S.A. and U.K. facilities.

Meaningful Consultation

We are recognized leaders in continuity planning consulting, having completed countless engagements across many industries, ensuring the vital elements that make continuity initiatives effective are at your service.

User Events

We offer several key opportunities for our current and future customers to learn about our solutions and latest industry trends from us as well as from one another. They include:

- Our annual International User Group Conference, the largest gathering of our users that offers industry and company-specific breakout sessions in addition to workshops covering a variety of topics.
- Our Regional User Groups (RUGs) create an opportunity to share ideas with fellow SunGard software users in your area. Any feedback we receive then goes directly into creating new product enhancements.

Do you require implementation assistance?

When time is of the essence, which is usually the case in continuity planning, our product implementation service is your answer. Brought to you by our expert consultants, our BCM Implementation Assistance program swiftly establishes a basic BCM structure focusing on three areas:

- Program scope
- Crisis management
- Establishment of initial program concepts

For more info on BCM Implementation Assistance or any of our other Consulting services, visit www.availability.sungard.com or call 1-800-468-7483.

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