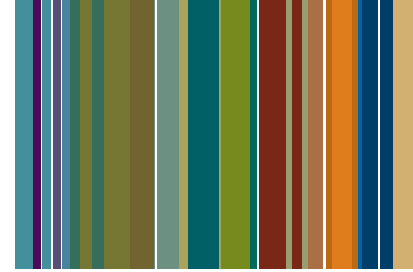




SUNGARD

INFORMATION AVAILABILITY SERVICES



SUNGARD AVAILABILITY SERVICES

The pioneering leader in IT Operations and Information Availability Management, trusted to deliver responsive, integrated and reliable solutions that are easily managed and help our customers win.

EVERYONE RELIES ON YOU. WHO DO YOU RELY ON?

SunGard Availability Services provides disaster recovery and managed IT services, information availability consulting, and business continuity management software to help organizations ensure their people and customers have uninterrupted access to the information systems they need to do business.

We support more than 10,000 businesses world wide, and the diversity of our customer base is living proof of the broad range of benefits our solutions provide. Over half of our customers are small and medium enterprises, and more than 70 percent of Fortune 100 companies rely on our services.

SOLUTIONS AS UNIQUE AS YOUR IT NEEDS.

We offer an unparalleled range of cost-effective IT availability services—all customized to what your organization needs:

RECOVERY SERVICES – ADVANCEDRECOVERYSM

We take extreme pride in our 100% recovery rate supporting customer recoveries, preserved for over 30 years. SunGard's Recovery Services support both physical and virtual platforms, leverage cloud-based delivery models and offer fully-managed, as well as customer-managed, options. For mission-critical applications, our AdvancedRecoverySM services provide high availability using replication and disk-based backup technologies.

For applications and systems that are supporting less time-sensitive business functions, we provide tape-based hot-site services—an affordable solution that leverages shared infrastructure resources and provides off-site recovery capabilities. In addition, our Workforce Continuity services offer alternate workspace, telecommunications capabilities, and IT resources to help you recover and re-establish your business. SunGard has successfully supported thousands of recoveries to date. And, to help ensure our customers are prepared, we assist them with their recovery testing efforts—completing more than 100,000 tests over the last decade alone.

MANAGED SERVICES – ADVANCEDHOSTINGSM

Our Managed Services take the burden off you when protecting your IT and information assets. We help our customers achieve improved systems performance, avoid capital outlays and benefit from lower operational expenses. Our AdvancedHostingSM solutions deliver a full range of services that meet each customer's unique requirements, from local access to standardized co-location to fully managed, end-to-end infrastructure solutions and integrated production and recovery options. SunGard's solutions support both physical and virtual platforms, and can also provide managed services remotely, at your data center.

The Managed Services Portal provides customers visibility into information such as infrastructure performance, problem and change activity, account information and more. Our Services Desk and Monitoring Services Team ensure 24/7 customer support, proactive notification, and fast problem resolution.



FOR OUR CUSTOMERS ACROSS THE GLOBE, WE OFFER:

- Over 5 million square feet of operations space
- More than 80 highly resilient facilities worldwide
- A dedicated, redundant, global network
- More than 25,000 workforce continuity end user positions worldwide
- Over 40 mobile recovery units, globally supporting more than 30 platforms, including virtualized environments
- Operational structure and best practices backed by ITILv3 service-centric model, SAS 70 Type II & ISO9001 certification and PCI DSS-compliant facilities and processes

CONSULTING

Consulting is a key component of our approach – we help clients identify risks, develop strategies, and implement and maintain solutions. Our consulting expertise in business continuity and disaster recovery, data center technologies, storage, security, and compliance is a product of our experience and continuous learning process.

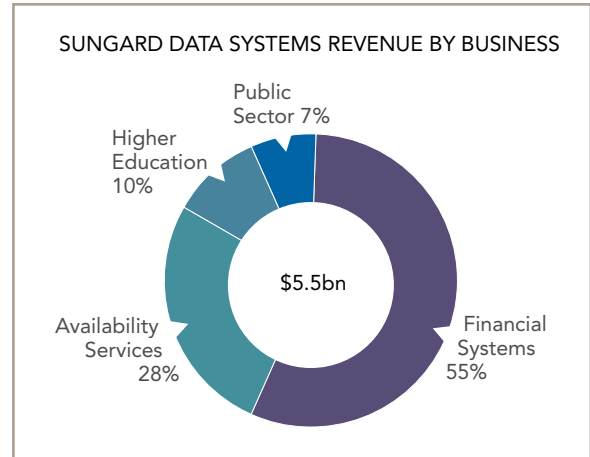
BUSINESS CONTINUITY MANAGEMENT SOFTWARE

Business continuity management software gives your organization a single source for end-to-end disaster recovery and business continuity planning and support. By utilizing SunGard’s all-in-one Continuity Management Solution, your organization can automate processes, while leveraging the expert guidance and best practices.

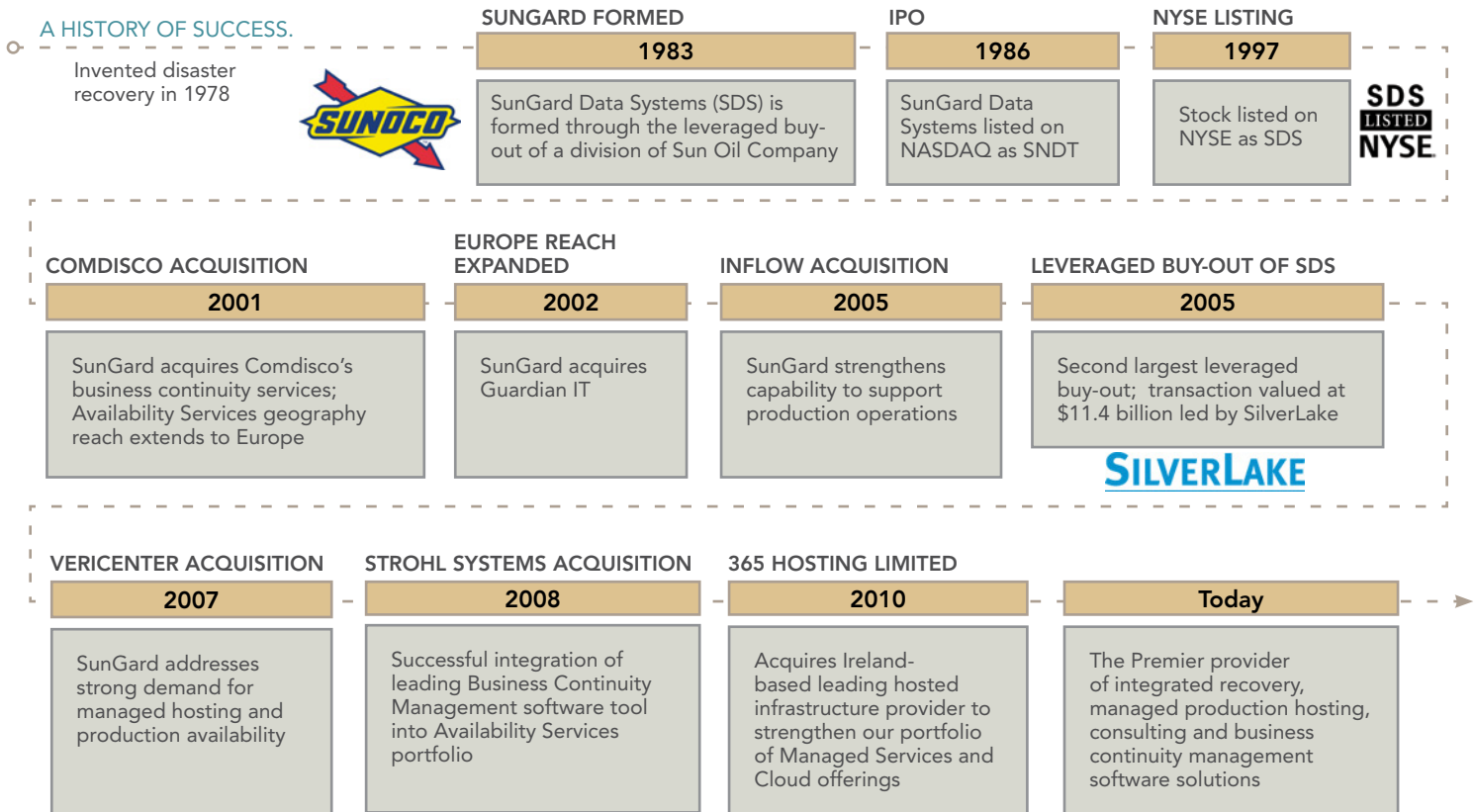
RELY ON OUR STRENGTH.

Availability Services is a division of SunGard Data Systems, the largest privately held business software and services company on the Forbes list of private businesses, serving more than 25,000 customers in more than 70 countries. Other divisions include Financial Systems, Higher Education, and Public Sector.

With more than 30 years in the business, SunGard’s steady growth reflects our continued ability to answer your needs in an ever-changing industry. To stay ahead of the curve, we continue to innovate and develop our infrastructure and services, supported by substantial investments. We invest hundreds of millions of dollars every year to enhance our capabilities—from tools and skilled personnel, to data centers and technologies.



A HISTORY OF SUCCESS.



About SunGard Availability Services

SunGard Availability Services provides disaster recovery, managed IT, information availability consulting services, business continuity management software to over 10,000 customers in North America and Europe.

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